



IIYAMA CORPORATION TAIWAN BRANCH
Corporate Social Responsibility Report 2018

Page	IYAMA CORPORATION Corporate Social Responsibility Report 2018
1	Cover
2	Category
4	1. Overview of IYAMA CORPORATION Corporate Social Responsibility Report
4	1.1. About this Report
4	1.2. Period Covered
4	1.3. Scope and Boundary
5	1.4. Guideline for Report
5	1.5. Responses and Feedback
6	2. Social and Environmental Policy
6	2.1. Conflict Minerals Policy
7	2.2. Identifying Stakeholders and Key Topics
8	2.3. Corporate social responsibility policies and Response to UN Sustainable Development Goals]
9	2.4. Environment Quality Assurance Management
10	3. Message from the Corporate President and CEO
12	4. Sustainable Governance
13	4.1. Company Profile
13	4.2. Primary Products, Application and services
14	4.3. Awards
14	4.4. Business Histories.
16	4.5. Stakeholders Participation
19	4.6. Supplier Sustainability Management
20	5. Sustainable Development Key Performance Indicators at a Glance
20	5.1. Performance Summary
20	5.2. Legal Compliance
21	5.3. Table of Material Topics

Page

23	6. Sustainability Performance
23	6.1 Brand Positioning
23	6.2 Management of Sustainability Risks
24	6.3 Management Transparency and Anti-Corruption
25	6.4. Active Response to Climate Change
25	6.5. Strengthening Green Supply Chain CSR and RBA Management
25	7. Environmental Protection
25	7.1 Overview
26	7.2 Environmental Management
26	7.3 GHG (Greenhouse Gas) Reduction Management
28	7.4 Water Management
29	7.5 Energy Management
30	7.6 Environmental Improvements
32	8. Social Contribution and Employee Relations
32	8.1 Corporate Sustainability and Social Responsibility Management
33	8.2 Product Responsibility manufacturing
34	8.3 Sound labor working protection
35	8.4. Safety and Health Management
36	8.5. Customer privacy protection and information security
36	8.6 Care for the Disadvantaged
38	9. Important Award in 2018
44	10. GRI Standards Index
51	ANNEX I
52	ANNEX II

1. Overview of IIYAMA CORPORATION Corporate Social Responsibility Report

1.1. About this Report

This is the 11th publication of IIYAMA CORPORATION's (Taiwan branch) "Corporate Sustainability and Social Responsibility (CSR) Report" published Since 2009, iiyama' annual Corporate Social Responsibility Report has been open for public inspection and is available to download from the iiyama homepage for further scrutiny of our operating conditions.

(Link: http://www.iiyama.com/gl_en/company/csr)

We hope that the greater transparency in this report will provide all stakeholders with a better understanding of IIYAMA's practices and achievements in fulfilling our CSR obligations in 2018. IIYAMA'S supports the 17 Sustainable Development Goals (SDGs) established by the United Nations. Delta works to achieve the SDGs through various projects, as stated in the Chapters on Corporate Governance, Environmental Protection and Energy Savings, and Employee Relations and Social Participation in this CSR Report.

1.2. Period Covered

The Corporate Sustainability and Social Responsibility (CSR) Report for the preceding year is published by IIYAMA on an annual basis. The previous report was published in June, 2018. This report covers IIYAMA's CSR management policy, key issues, actions and performance for 2018 (January 1 ~ December 31, 2018).

1.3. Scope and Boundary

The scope of the information disclosed in this report covers performance in economic, environmental and social topics with no major change comparing to the previous report. The organizational boundary of this report encompasses IIYAMA's operations in Taiwan

1.4. Guideline for Report

The preparation of this report 7.3, 7.4, 7.5 most based on GRI Standards and adopt with GHG classification provided by the SME Administration Ministry of Economic Affair. The contents of this report have been verified by an independent third party based on the AA1000 AS standards.

1.5. Responses and Feedback

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2. Social and Environmental Policy

2.1. Conflict Minerals Policy

REASONABLE COUNTRY OF ORIGIN INQUIRY ([RCOI](#))

It is a common Industry practice for most companies with electronic products to utilize conflict materials for the necessary functionality or production of the products. Iiyama conducted a reasonable Country of Origin inquiry (RCOI) to determine if conflict minerals did originate in the Democratic Republic of Congo, or the covered Countries (CC). We used the Responsible Minerals Initiative (RMI) program for RCOI by using the CMRT Template which is used by Industry. We also require our supplier to use the CMRTS's with their supplier bases.

1). Research findings from international NGOs (Non-Government Organization) such as SOMO and Enough indicate that the Democratic Republic of the Congo, scene of the deadliest conflict since World War II, remains the most dangerous place in the world to be a woman or a girl—in significant part because of the international demand for electronic products that requires minerals found in the eastern Congo. Companies that produce electronics containing conflict minerals from eastern Congo have a responsibility to ensure that their business dealings are not inadvertently helping to fuel atrocities.

2). DRC and adjoining countries: Angola, Burundi, Central African Republic, Republic of Congo, Rwanda, South Sudan, Tanzania, Uganda and Zambia.

3). Conflict minerals: Tantalum, Tin, Tungsten, Gold and Cobalt.

Our efforts include:

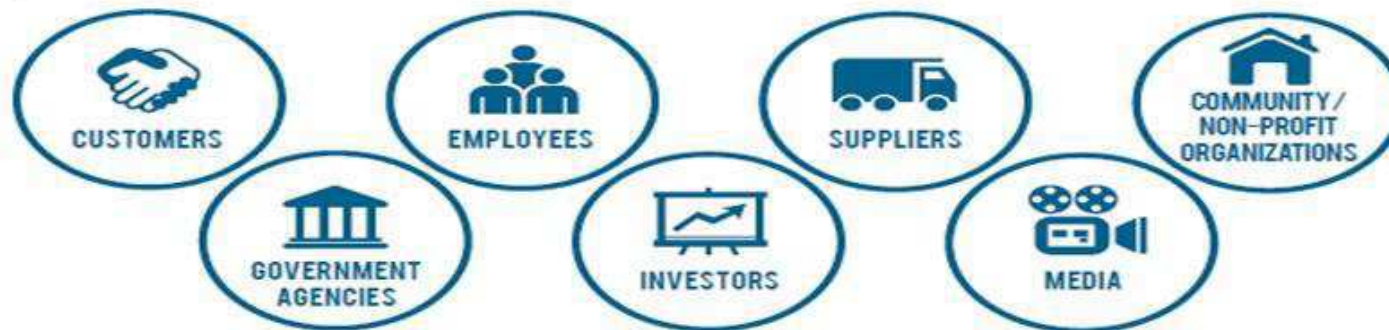
1. Use [RMI Conflict Minerals Reporting template](#) to identify the risk of Country of Origin.
2. Establish management systems to ensure suppliers meet the requirements.
3. Guarantee to source from audited third-party smelters, perform 3TG presence risk assessments and conflict-free 3TG smelters compliant guaranteed.
4. [Public Conflict Minerals Reporting](#).

2.2. Identifying Stakeholders and Key Topics

Since 2010, we have referred to GRI G4 from 2014 and GRI Standards from 2018 to facilitate effective communication with different stakeholders, that is, to introduce substantive analysis methods. Identifying stakeholders, we refer to the AA1000 Stakeholder Engagement Standards (SES) to divide the list of stakeholders into eight groups: customers, employees, shareholders/investment institutions, suppliers, government units, non-profit organizations/communities, media, and others.

Covers all individuals or organizations whose activities may directly or indirectly affect them. In addition to disclosing information through this report, we also collect and respond to major topics of interested parties by means of the company's website, internal resource system, forums, functional committees, E-mail boxes, annual reports, memorandum announcements, monthly publications, satisfaction surveys or press releases.

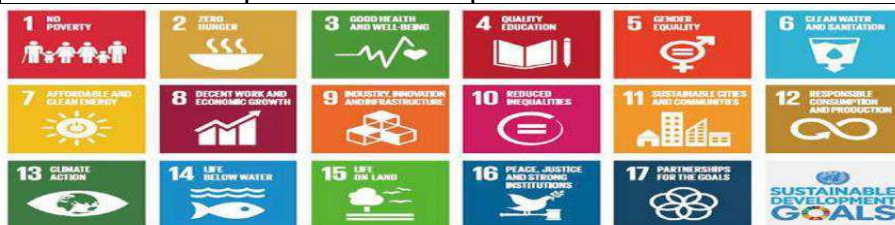
Major Stakeholders of IIYAMA



2.3. Corporate social responsibility policies and Response to UN Sustainable Development Goals]

iiyama's formulates CSR policies and takes the United Nations Sustainable Development Goals (SDGs) as the direction of Sustainable Development in the future, and identifies eight Sustainable Development Goals in this report

<p><SDG16> Abide by the laws of the government, Implement the spirit of corporate governance, Integrity and prudent management.</p>	<p><SDG13&SDG6&SDG7> Using low-carbon energy, Improve green energy carbon reduction performance, Protect the ecological environment.</p>
<p><SDG8> In line with group policies, Strengthening international competitiveness, Pursue sustainable development.</p>	<p><SDG16> Mitigate corruption and bribery Goal: 100% completion rate of annual employee training on ethics and regulatory compliance Improve sense of ethical management among suppliers Goal: 98% of suppliers in compliance with the "Supplier Code of Conduct "</p>
<p><SDG12> Innovation and Service Create customer value, To accommodate the interests of all stakeholders, Improve service quality.</p>	<p><SDG3> Protecting employees' rights and interests, To maintain good Labour relations, Mutual benefit and Shared prosperity. Take care of employees physically and mentally, Provide career development opportunities, Encourage innovative learning.</p>
<p><SDG4> Donation and Supported Amount provides educational resources for disadvantaged children to facilitate their personal development.</p>	<p><SDG1> .To provide neighborly solutions, Give back to the community. Participate in the public good,</p>



2.4 Environment Quality Assurance Management

Iiyama will work with its employees and external partners to minimize its impact on the environment and promote sustainability. Our company promises to continue launching the following work, propagate the staff and the policy should be available to public immediately.

1). Iiyama recognizes that its activities, products and services may impact the environment. To minimize such impact, we commit to (i) the eradication of restricted and banned materials and substances to meet the requirements of EPEAT, (ii) to the conservation of energy associated with the development and manufacture of our products and their use and (iii) to the implementation of recycling programs for all our key wastes through our green product program. Careful selection of raw materials and suppliers will allow us to actively promote pollution reduction by adopting Earth-friendly technologies wherever feasible.

2). Establish a hazardous substance management system in accordance with the requirements of the international quality standard “Environmentally friendly Products Management “ and control hazardous substances with the most effective process, to avoid the impact from activity, product and services to the environment ,and provide products, processes and services that meet the needs of our customers.

3). Promise to obey the environmental laws & regulations and to adhere and respect our customers’ environment requirements related to activity, product and service.

4). Introduce, maintain and improve energy performance indicators and objective management plans. We have established a system as part of our ISO14001:2015 accreditation and promise to continuously improve it through regular monitoring.

3.Message from the Corporate President and CEO

Pursue the well-being of employees, customers and all stakeholders surrounding iiyama business through rightly contributing to the progress and advancement in IT industry.

Under this management philosophy, iiyama Corporation strives to establish a sustainable business by providing high performance and high-quality products at reasonable prices and in return earn the long-term customer trust from the global market.

Locating our headquarter operation in Europe and development and manufacturing operations in Asia allows us to quickly and more precisely respond to market needs and enables us to better serve our customers and business partners worldwide, whilst maintaining high quality production of technically advanced products.

Especially in the recent years, as the environmental consciousness become more important, iiyama Corporation started to take firm corporate initiatives toward environmental protection. From the product development perspective, we have always been environmentally conscious in our design such as the implementation of a Power Saving Button from the early onset. Today since there are more eco-technologies available, we place strong emphasis toward adopting as many green-concepts and technologies as possible in our new products such as low power consumption functions, recyclable materials and reduction of hazardous substance usages, in order to provide greener products to the market.

In European countries, there have been many new environment related regulations being introduced recently, such as RoHS, REACH, WEEE and ErP, and the social responsibilities for environmental protection are becoming critical for corporations. We highly respect these responsibilities and comply with these regulations and strictly satisfy all these requirements. we continued to focus on the development of products aimed at the high-end professional, gaming and large-size display markets. We introduced new products and special applications utilising the latest technology to maintain our position as one of the top 10 display brands.

Our main area of focus addressed four major segments i.e. home, business, education and professional engineering. With this in mind, we aimed to develop products with higher brightness, better resolution and volume and lighter weight design”

Furthermore, we have focused to design our new products with slimmer design in order to achieve less packaging material usage, reduced fuel consumption and transportation costs per unit. Our R&D function will continue to strive for more energy saving and more environmentally friendly products to showcase our commitment to the environment and the Planet Earth. We will also conduct a series of internal activities to strive for pollution reduction, energy conservation and carbon reduction.

As for our mid to long-term corporate commitments, we consider the development of environmentally friendly products as one of the most important corporate objectives for our business operations. Through these activities, iiyama Corporation intends to contribute to the better global environment and in order to achieve these objectives, all employees of iiyama Corporation will continue their effort and become good citizens of the society. Last and of most importance, I would like to extend my sincere appreciation to all those related with iiyama Corporation for warm and sincere support. We relentlessly improve ourselves and become better partners and citizens of the globe.

September 01, 2019

IIYAMA CORPORATION



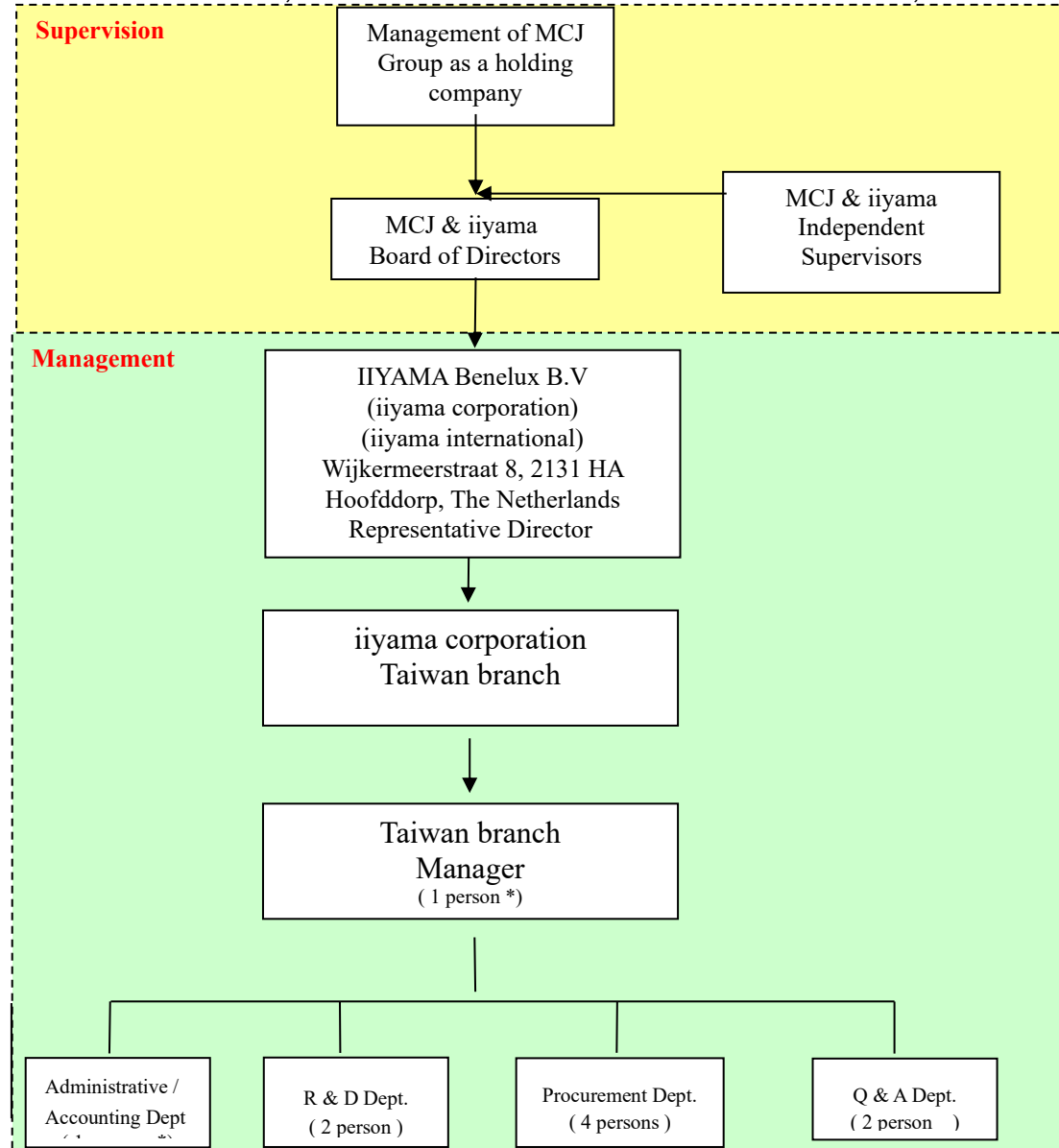
Shinji Takeichi
President



4. Sustainable Governance

4.1 Company Profile

In principle, unless otherwise noted, Iiyama shall mean Iiyama Corporation, Taiwan Branch.



There is no executive officer system in IIYAMA.

* is additional post.

** Other performance indicators

L13 Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity.

The following tables show the composition of and breakdown of employees in 2018 in different sites .

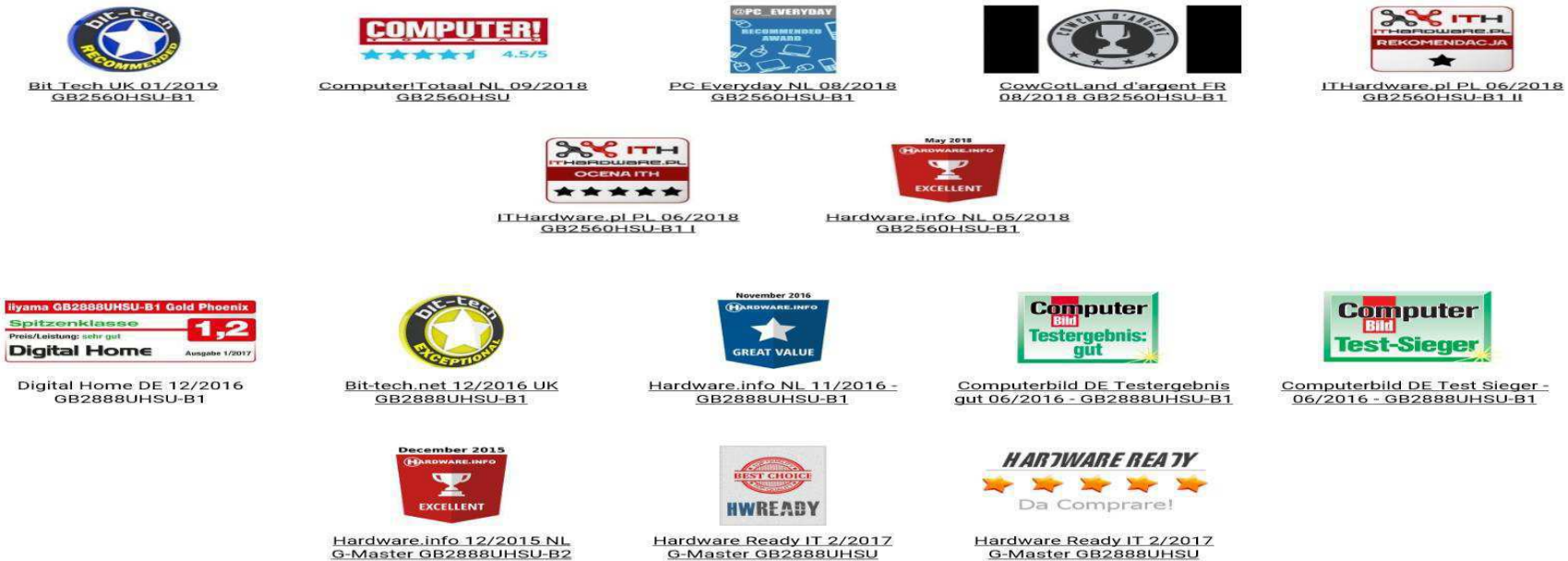
Taiwan branch, All Employees by Age and Gender

Age Group	Male	Female
21-30	20%	50%
31-40	20%	50%
41-60	60%	0%
Total	100%	100%

4.2. Primary Products, Application and services

We started researching, developing and manufacturing color TVs from 1973 and in monitor design and sales we established an international enterprise achieving excellent sales performance and a significant market position. Main products and technology have included Desktop monitors and LED based monitors, Gaming monitors, Touchscreens and Medical displays. IIYAMA Brand products cover display devices such as LED monitor, Interactive Large Format Displays and related IT products. To ensure that our technology and services satisfy customer needs, we build many service locations around Japan and European countries totaling 11 locations, where we strive to provide the utmost support to all customers worldwide.

4.3 Awards



4.4 Business Histories.

1972: Established in Joetsu city, Niigata Pref., Japan.

1973: Establish IIYAMA Electric Co., Ltd. In Nagano city, Japan, which starts Manufacturing TV components.

1976: Start manufacturing color TV (OEM).

1981: Start manufacturing CRT monitor on IIYAMA house brand.

1984: Start manufacturing CRT monitor (OEM).

1987: Start exporting color TV to US and countries in Europe; establish the business office in Tokyo, a sales foothold for Japanese market.

1989: Establish the office in Germany.

1990: Establish IIYAMA North America Inc. in US.

1991: Establish IIYAMA Electric B.V. subsidiary in Amsterdam, The Netherlands; Establish IIYAMA international co., ltd in Taiwan as IPO.

- 1992: Establish IIYAMA electronic GMBH in Germany.
- 1993: Establish IIYAMA (UK) LIMITED in UK.
- 1994: Establish IIYAMA Europe Ltd.
 Establish IIYAMA France sarl in France.
 Establish IIYAMA international Co., Ltd.
 Unify the trademark as "IIYAMA".
- 1995: Establish IIYAMA electronics America, Inc. in US.
- 1998: Obtain international ISO-9001 quality system certificate in Japan.
- 2000: Obtain international ISO-14001 environment system certificate in Japan.
- 2006: IIYAMA CORPORATION Japan was merged into MCJ. a corporate in Japan.
- 2008: IIYAMA CORPORATION, Taiwan Branch obtains ISO-9001 quality system as well as ISO-14001 environment system certificate.
 IIYAMA CORPORATION headquarters is shifted from Japan to the Netherlands.
 IIYAMA CORPORATION Japan was merged into Mouse Computer Co., Ltd. in Japan.
 IIYAMA CORPORATION, Taiwan Branch is transferred to the Netherlands management.
- 2012: Obtain EPEAT® Silver
- 2016: Obtain international ISO-9001:2015 version quality system certificate in Taiwan Branch
 Obtain international ISO-14001:2015 version environment system certificate in Taiwan Branch

Europe area

IIYAMA Benelux B.V.

iiyama corporation
 iiyama international
 iiyama (UK)LIMITED
 iiyama Deutschland GmbH
 iiyama France s.a.r.l.
 iiyama Polska Sp. Z o.o

Taiwan area

iiyama corporation Taiwan office

Japan area

MCJ Co., Ltd.
 MouseComputer Co., Ltd.



4.5. Stakeholders Participation

For a long time, our advanced technology, excellent products and services have obtained customer support and trust with an “IIYAMA” brand established worldwide for over a 3rd of a century repeatedly offering the best quality and services to meet customer needs past, present and for the future. Through establishing a good communication network, we can fully understand stakeholder needs and ideas. With our established and unobstructed channels of communication we aim to understand the issues and problems that stakeholders experience.

4.5.1 Internal Communication

a. Communication through documentation

Make use of the company intranet and communicate the matters stated as below during the ISO meeting:

Items	Propagandize other than the intranet
Environmental policy	Post in the bulletin board; all members carry the quality and environment motion card
Environmental objectives and subjective (including performance)	Post in the bulletin board
Other articles	Post in the bulletin board where appropriate

b. Communication through meetings

To convene a regular meeting, or ad hoc meetings, when problems occur to understand the situation effectively, interact positively and achieve the objectives.

4.5.2 External Communication

- a. By newsletters, statements and environmental action, we express to the stakeholders our determination to implement the major environmental requirements.
- b. By the discussion with our suppliers to ensure that they are aware of elements and terms of the environmental management system and prompt them to implement and comply with and process retrospectively.

- c. Commit to establish the agreement via communication as a usable record and execute confirmatively and effectively inside the company and provide the relative stakeholders, based on the regulation “The operating procedure of internal and external communication of environmental management inside outside company”

【the main consultation window and the dealing dept.】

Consultation window		Dept. in charge
Administrative dept, autonomy, local resident		Administrative Dept.
Consultation related to management system		Q&A dept.
Consultation related to products	Technology	QA dept./R&D dept.

4.5.3. Customers, Communities, Employees, Suppliers and Investors

4.5.3.1 Identifying Stakeholders and Key Topics In order to communicate with different stakeholders effectively, we have initiated materiality analysis procedures since 2010. From 2017, the scope and boundary of identifying topics were included by referring to GRI Standards.

4.5.3.2 The key steps are shown as follows:

Identify stakeholders This is mainly performed by iiyama's Corporate Sustainability and Social Responsibility (CSR) Promotion Committee. We refer to the five principles used to identify the stakeholders by AA1000 SES (Stakeholder Engagement Standards) (2011), including dependency, responsibility, influence, diverse perspectives and tension. Based on the average weight on each principle, the stakeholders are classified into eight groups in total, this report mainly divides stakeholders into 8 groups, including customers, employees, shareholders/investment institutions, suppliers, government units, non-profit organizations/communities, media and others.

(1). Customers

- a. Customers cover our overseas companies and customers
- b. Frequent communication takes place with our overseas companies to provide and exchange information regarding products on a weekly basis and implementing customer satisfaction investigations quarterly.
- c. Topics:

We hold close contact with customers, inform them of profitable products regularly and ensure products meet reliability and quality expectations. We phase in “Green” initiatives and technology with the hope to apply the concept of environmental protection.

d. Customer Satisfaction Management

iiyama's endeavors to deliver zero-defects and competitive products and services to customers on time. Customer satisfaction is a key customer feedback indicator. We regularly collect information and suggestions regarding customer satisfaction or feedback on the needs of our customers from our quarterly business review and use them as items for continuous improvements to pursue 100% customer satisfaction.

(2). Employees

- a. Employees include the current employees, future employees and retired employees.
- b. Communication frequency: use of various communication channels for on-going dialogue, including a labor management conference every six months.
- c. Topics:

For company and employees, we maintain good labor relations and provide many communication channels so employees can fully express their feelings. Examples of which are, weekly department meetings, regular company meetings and the six-month employee forum. Not only does this achieve a harmonious relationship between employers and employees by prompt responses via intranet but it also ensures that we understand employees' needs and gain their opinions in the development of the company.

(3). Investors

Investors include the shareholders plus financial & insurance corporations.

We also set up a dedicated website to increase transparency of business operations.

The unobstructed communication channels enable us to implement risk management effectively and the transparency of information enables the investors to understand the situation of business operations.

(4). Communities /shareholders/ institutions

- a. Communities cover the local communities, non-government organizations, industry bodies, government experts and the media.
- b. Communication frequency: declare publicly from time to time and convene a conference if deemed necessary.

c. Topics:

Through newsletters, statements and environmental action, we express to the stakeholders our determination to implement the major environmental criteria and keep implementing the relevant measures to reduce any negative impact on the environment

(5). Suppliers

a. Suppliers include the suppliers, the panel makers and their agents.

b. Communication frequency: a factory audit at least annually along with a monthly meeting with suppliers, panel makers and their agents.

c. Topics:

The purpose of meeting with suppliers is to ensure and demand that their products comply with international regulatory requirements. We question the suppliers about the relevant environmental laws and regulations, such as the prohibited and limited use of substances. The Procurement Department grasps the major supplier's situation on product technology, quality, cost, and delivery.

4.6 Supplier Sustainability Management

4.6.1 Establish short and medium-term objectives and formulate specific measures for effective promotion and implementation. Request high-risk suppliers to conduct audits and implement improvements within specified deadlines and lower risks to medium or low risk levels. Comply with the Supply Chain CSR Policy and implement the corporate mission "To provide innovative, clean and energy-efficient solutions for a better tomorrow".

4.6.2 Iiyama's views its suppliers as long-term partners. We believe that competitive quality, technology, delivery and cost are also requirements for a supplier. However, in the future, we will also place great value on aspects such as governance, the environment, and society, so that suppliers are not only commercial partners of Iiyama, but also partners in our promotion of a sustainable business.

5.Sustainable Development Key Performance Indicators at a Glance

5.1 Performance Summary

Performance Summary				
Aspects	Performance Indicators	Unit	2017	2018
Economic	Annual sales figure	units	achieve 2 million monitor sales	over 2 million monitor sales
Environmental	Total Greenhouse Gas (GHG) Emissions	(kg CO ₂ e)	10787	10373
	Scope 1	(kg CO ₂ e)	850	850
	Scope 2	(kg CO ₂ e)	9937	9523
	Reduction Proportion	%	0	-3.83%
	Volume of Plant Water Consumption	Tons	69.4	78.4
Social	The ratio of local Employees serving as managers to All Managers	Percentage (%)	100%	100%
	Total Amount of Social Investment	€EUR	200000	200000
	Charity and Sponsorships	€EUR	200000	200000

5.2. Legal Compliance:

iiyama's has always prided itself on being compliant with the law, and as such 2018 saw no incidences of:

■ Receipt of any fines regarding environmental damage, nor any related disputes
■ Receipt of any significant fines or non-monetary sanctions for breaches of the law
■ Breaches of safety regulations or voluntary codes regarding the impact on consumers' health and safety of any products or services
■ Breaches of regulations or voluntary codes regarding product or service information/labeling
■ Receipt of significant fines due to breach of regulations regarding the provision or use of products or services.
■ Iiyama was not litigated for any anti-competitive, anti-trust, or monopolistic behaviors.

5.3 Table of Material Topics

X Not Achieved ◎ Achieved

	Table of Material Topics								
No.	Category	Material Topic	Boundary			2018 Management Target KPI	2018 Status		Meaning to iiyama
			Inside	Outside					
				Customer	Supplier				
1	Economy & Governance	Quality Management	◎	◎	◎	ISO 9001:2015 & ISO14001:2015	All manufacturing sites were verified.	◎	iiyama gives top priority to the satisfaction of our customers and business partners on quality to continuously design and manufacture products conforming to the requirements and specific demands from customers.
2	Economy & Governance	Conflict Minerals	◎			Conflict Minerals survey	100%	◎	For the supplier conflict minerals investigation, iiyama has an internal audit process. Once iiyama receive notice from RMI regarding some suspected supplier with conflict minerals issues, iiyama will feedback the information to the 1 st tier supplier for review. If 1 st tier supplier confirms the 2 nd , 3 rd ...tier component supplier works with smelter which is not included on the Responsible Minerals Assurance Process List (RMAP List), iiyama will ask the supplier to provide the corrective plan with due date.
3	Economy & Governance	Legal Compliance	◎			Strengthen internal anti-trust adherence: 1.E-newsletter delivery. 2.Online course training. 3.Poster education.	Done.	◎	iiyama pays close attention to any revision of policies and regulations of the countries where iiyama has business activities. To ensure the business operations performed by the corporate and our employees are following local regulations. We draw up relevant compliance plans and promote them within the corporate.

4	Society	Customer Privacy	◎	◎		No customer complaints about data loss.	No complaints.	◎	Leaking confidential information regarding customer privacy leads to lower customer loyalty and satisfaction, negative impacts on business and reputation. Moreover, it may result in serious lawsuits in certain cases. Therefore, iiyama has made a commitment to its customers to attach great importance to information security.
5	Society	Customer Satisfaction	◎	◎		The score of average customer satisfaction reaches 85.	Scored 112	◎	iiyama gives top priority to the satisfaction of our customers and business partners on delivery, cost, technology, quality, service, related regulations and overall evaluation to continuously sustain the satisfaction of customer needs.
6	Environment	Greenhouse Gas Inventory	◎		◎	iiyama commits to reduce 2 %	Reduction Proportion -4.13%	◎	As one of the world's leading monitor brands, iiyama is willing to devote itself to the climate change issue. iiyama commits to reduce 2 % of GHG emissions associated with energy use each year (based on last year level) by working closely with its suppliers.

6.Sustainability Performance

6.1 Brand Positioning

Iiyama brand emphasizes innovation and energy conservation featuring a combination of business development and corporate social responsibility. When faced with today's rapidly changing industry ecology, Iiyama always seeks to seize on the latest global industry trends. As such, Iiyama has responded to the calls for environmental protection and energy conservation in the face of climate change by creating highly efficient and reliable energy-saving solutions that continuously provide innovative value for our customers and consumers.

6.2 Management of Sustainability Risks

6.2.1 Iiyama Organizational Structure

Iiyama's corporate governance framework and highest governance unit is the Board of Directors. To strengthen corporate governance, the Board of Directors includes Independent Directors. We implement effective internal controls and risk management to respond to potential crises and risks for the Company.

In 2016 Iiyama established the Risk Management Workgroup, with participants from the following functions: Legal, Finance, Human Resource, Supply Chain Management, Marketing, IT, Environmental Safety and Health, Asset Management, Product Business Groups and the Corporate Sustainability Office. Every year, the workgroup holds regular meetings, inviting group members to identify and discuss operating and emerging risks the company may face in the three broad categories of economic, environmental, and social risk.

6.2.2 With regard to risk items that have already been identified and analyzed,

staff of relevant department are assigned to draft follow-on risk management strategies and plans for their implementation, including such commonly seen risk factor response methods. They also evaluate appropriate investment of resources, implementation priorities and methods for following-up on progress, and they draft risk contingency plans and crisis management mechanisms in order to mitigate the potential adverse impacts of risk on business operations.

- 6.2.3 In response to the introduction of the ISO 9001:2015 international standard, we will continue to focus on long-term developments in security risk and on reviewing and strengthening relevant operation principles of Main Risks.

6.3 Management Transparency and Anti-Corruption

6.3.1 Corporate Governance

For any enterprise, honesty and integrity is one of many extremely imperative values and is the highest moral principle of employees' behavior. IIYAMA does not allow any acts of corruption, bribery, extortion or embezzlement; any transaction and exchange of documents has to be evidenced by computerized documents.

Regarding the financial results and business performance, we annually disclose the financial and business information to suppliers and the public via the parent company's website (<http://www.mcj.jp>) according to a fair and transparent principle.

6.3.2 Anti-Corruption

- a. Concerning employees, we provide training and education to all employees to ensure that everyone understands the relevant rules and regulations. Whenever undertaking the related business and transmitting the upstream and downstream messages, inter-sectoral cooperation will insist on the highest principle of honesty and integrity; we do what we promise. Whilst we have access to business assets and intellectual property, we shall refrain from using corporate property, information or position to further private interests; we shall not engage in acts of a detrimental nature or acts of any conflict of interest.
- b. Concerning the suppliers, we take our best interests firstly into consideration, select the sincere and creditable suppliers, cooperate as their business partners, establish a reliable relationship with suppliers, carry out transparent transactions and fair cooperation with greater transparency, treat the business partners fairly and equitably, in performance of our duties, we shall not request or receive gifts, hospitality, bribes or conduct ourselves in an improper manner, which is against social etiquette or customs or in violation of the company's regulations.

6.3.3. No instances of corruption have occurred to date and we will hold on to the business principles and corporate honesty moving forward to maintain this record of zero corruption

6.4. Active Response to Climate Change

Iiyama's mitigation efforts are based on key points such as green operation, energy management, carbon-information disclosure and enhancing its R&D capabilities. Iiyama has analyzed its climate change opportunities through the continuous development of green energy & energy-saving products and solutions, to become a provider of green energy-saving solutions.

6.5. Strengthening Green Supply Chain CSR and RBA Management

Iiyama views our suppliers as long-term partners. We believe that a prolonged partnership can only be maintained between enterprises with similar cultures. Integrity and honesty are the first priorities for Iiyama in selecting suppliers. Furthermore, competitive quality, technology, delivery and cost are also requirements for a supplier. Thousands of suppliers all over the world are not only commercial partners of Iiyama, they are also partners in our promotion of a sustainable business as well as to strengthen green management from suppliers.

7.Environmental Protection

7.1 Overview

Iiyama obtains the support from all customers worldwide, that aside from the ability to adapt to customer's requirement, the other most imperative key is the advanced vision of environmental trend. Iiyama adopts and encourages low emissions, power consumption saving, recycling & re-use to minimize the impacts on the environment to achieve the environmental protection and general earth care.

In 2018 Iiyama did not violate any law or regulations concerning the provision and use of products and services.

7.2 Environmental Management

7.2.1 Compliance with the ISO-14001 environmental system and environmental laws and regulations, reduction of impact on the environment and devotion to environmental protection is one of IIYAMA's policies of corporate social responsibility.

In addition, we are obtaining ISO-14001 environmental system certification, as a result of international attention to the use of product substances, energy saving design and global environmental warming. We not only keep a close track of the laws and regulations related to the environment and substances but also comply with the following European Union Act:

1. RoHS Directive
2. Packaging and Packaging Waste Directive
3. WEEE Directive
4. ErP Directive
5. REACH Regulation (Restriction substance related Article and SVHC)
6. EPEAT (Electronic Product Environmental Assessment Tool)

7.3 GHG (Greenhouse Gas) Reduction Management

7.3.1 The use of fossil fuels in economic activities has resulted in a rapid increase of CO₂ and other greenhouse gas concentrations, generating more and more obvious global warming, sea-level rise and global climate changes. So, when reliant on energy and water resources and in the event of any gradual or sudden lack of energy supply or shortage of water, the impact on crops, ecosystems and human health will increase.

During the Earth Summit held in 1992, the United Nations adopted "United Nations Framework Convention on Climate Change, UNFCCC", declaring to control the emission of "Anthropogenic Greenhouse Gas".

The third convention of treaty countries concerning the "United Nations Framework Convention on Climate Change, UNFCCC" was held in Kyoto, Japan in December 1997 and passed the Kyoto Protocol to regulate the industrial countries' responsibility for greenhouse gas reductions.

7.3.2 In respect of the risks to finance, IIYAMA realizes that a reduction in energy consumption will result in a reduction of greenhouse gases. Technically and Economically to an extent, we can continue the

promotion of various energy conservation programs. Although the cost may increase, we can reduce the energy consumption and greenhouse gas emissions while developing new products.

7.3.3 Greenhouse Gas Emission

At IIYAMA, conducts a GHGs are primarily emitted from the use of electricity. In terms of GHG management by operational control, a reduction of 3.83% by 2018 compared to in 2017. IIYAMA Taiwan Branch GHG Gases included in the calculation;(CO₂ carbon dioxide), (CH₄) methane, (N₂O) nitrous oxide, but (HFCs) hydrofluorocarbons, (PFCs) perfluorocarbons, and (SF₆) hexafluoro-sulfide, (NF₃) have no emission in 2017and 2018.

By their sources, the Source of the emission factors from local government database and the global warming potential value (GWP) used from IPCC AR5 2013 rates used, Iiyama Taiwan branch Historical total GHG Emission: 10.373 (tons CO₂e) in 2018.

The emissions are defined under Scope 1, direct greenhouse gas emission mainly coming from emergency generators, transportations, extinguishers and the Freon emission of drinking fountains and air condition equipment, and septic tank. Scope 2, indirect greenhouse gas emission, mainly coming from outsourcing electricity. We are now continuously promoting a companywide GHG reduction program.

As one of the world's leading monitor brands, iiyama is willing to devote itself to the climate change issue. iiyama commits to reduce 2 % of GHG emissions associated with energy use each year (based on last year level) by working closely with its suppliers. (ANNEX III)

Iiyama Taiwan branch Historical GHG Emission Data		
	2017	2018
Scope1	850(kg CO ₂ e)	850(kg CO ₂ e)
Scope2	9937(kg CO ₂ e)	9523(kg CO ₂ e)
Total GHG Emissions	10787(kg CO ₂ e)	10373(kg CO ₂ e)
Reduction Proportion	0	-3.83%

※Both 2017 and 2018, iiyama Taiwan office scope 1 only from fugitive emissions(Septic tank)

2017 January ~ December

Scope 2 GHG emission: 17936(kwh) * 0.000554 (tons CO₂e/kwh) = 9.937 (tons CO₂e)

Total GHG emissions: 10.787 (tons CO₂e)

2018 January ~ December

Scope 2 GHG emission: 17866(kwh) * 0.000533 (tons CO₂e/kwh) = 9.523 (tons CO₂e)

Total GHG emissions: 10.373 (tons CO₂e)

7.4 Water Management

7.4.1 Water Risk Assessments and Further Actions

iiyama is an IT industry. Neither the production process nor the products we manufacture require water. In terms of iiyama direct operations, the main risk is water shortage that could result in no water supply for drinking water or water used in washroom

- a. Water Withdrawal: iiyama production procedure requires no use of water, and it must provide clean drinking water for employees. The company has set an emergency response procedure for water shortage. If receiving government notice or media coverage on water supply suspension or restriction due to muddy water source caused by typhoon or water shortage caused by drought the water use is without risk.
- b. Drinking Water Quality: The water consumption of all its manufacturing sites only comes from municipal administration and doesn't extract groundwater for operation. The company uses filtering

equipment for its drinking water and regularly inspects the water according to regulations to ensure the water quality is without risk.

- c. Legal Compliance: At the end of each quarter, the company inspects whether the status of its water meets related regulations and immediately responds to new updates of regulations. In recent years, no violation of water regulations is found at its sites.
- d. Usage cost: Whether in Taiwan, water expenses are inexpensive. Despite Taiwan starting to collect water consumption fee, since we have insignificant water consumption at the site, this have extremely low impact on the company's costs.
- e. According to GRI standards 303-1. iiyama office is using Municipal water supplies for our water utilities.

IIYAMA TAIWAN BRANCH		
item	2017	2018
Location of Plant	Taipei	Taipei
Volume of Plant Water Consumption Megaliters	69.4 tons	78.4 tons

7.5 Energy Management

According to GRI standards 302-1, iiyama's energy sources have only use electricity, as well as purchased electricity from major production sites in Taiwan. And according to a GHG data analysis, purchased electricity is the main source of GHG emissions in iiyama 's major sites

Attribute	Category	Item	2017	2018
input	Energy	Purchased Electricity (kWh)	17936	17866
		Purchased Electricity (GJ)	64.579	64.328
		Natural Gases (GJ)	0	0
		Diesel (GJ)	0	0
		Gasoline (GJ)	0	0
		Liquid Petroleum Gases (GJ)	0	0

7.6 Environmental Improvements

7.6.1 In order to reduce energy consumption and also to help reduce the emission of greenhouse gas, IIYAMA continuously promote various programs of energy conservation to the feasible extent of technology and economy.

7.6.2. In contrast to the CCFL backlight, LED backlight meets the green concept and possesses high brightness, high contrast, excellent color saturation, and low power consumption advantages. Moreover, LED backlight does not contain mercury and is housed in a slimmer and lighter finished product which requires less packing materials.

7.6.3 Use of an LCD panel from the typical 4 or 6 CCFL to the 2 CCFL or LED as the backlight, can save approximately 40 ~ 60% power usage. LED Backlight has been introduced to all iiyama monitor.

7.6.4 Green Products

“ENERGY STAR® ” is a voluntary partnership program introduced by the U.S. Environmental Protection Agency and the U.S. Department of Energy to encourage businesses and consumers to adopt effective energy efficiency solutions, and thereby save energy and money and reduce carbon dioxide emissions to achieve environmental protection by slowing down the greenhouse effect.

To reduce the environmental impact of products and meet consumer demand for energy-saving products, we identify the goals of improved energy efficiency, less energy consumption, and saving money for consumers starting from the design and development stage of our products, helping to stop global warming. Not only compliance with EU Eco-design Directive, but we also are compliant with ENERGY STAR® for most of the iiyama display.

8. Social Contribution and Employee Relations

8.1 Corporate Sustainability and Social Responsibility Management

In order to comply with local labor laws, customer requirements and corporate social responsibility policies (namely in 2009 to promote international labor certification "Social Accountability 8000"), iiyama formulated the "iiyama corporate social responsibility policy" to ensure that (i) the working environment is safe and friendly, (ii) employee rights are protected and respected, (iii) the prevention of pollution is maximized through its processes and products, and (iv) it promotes social responsibility. iiyama CSR policy has been disclosed in the corporate website. (Link: http://www.iiyama.com/gl_en/company/csr)

Iiyama will formulate many relative management programs conforming to the labor-capital relation, labor condition, social responsibility and the labor's basic regulation to protect employees' interest and improving continuously to meet the request of international laws and regulation and stakeholder interests and not allowing compulsory involuntary labors under threat and punishment.

We develop a number of relevant management procedures and company charts to comply with good labor-management practice, labor working conditions, basic social responsibility and labor legislation, protecting the basic human rights and interests of employees, while implementing continuous improvements to meet international laws and regulations and the requirements of the other stakeholders.

We do not allow any involuntary and forced labor under the punishable threat.

No employee has ever been discriminated against due to race, religion, color, nationality, gender, age or political stance and we promote diversity and equal opportunity. Furthermore, none of iiyama's operations have been subject to human rights reviews and/or impact assessments.

8.2 Product Responsibility manufacturing

All iiyama manufacturers and service providers are required to comply with both the RBA Code of Conduct and local regulations. In addition, each year we carry out on-site CSR compliance audit, and review CAR from supplier's RBA 3rd party report, gaining a deeper understanding of each location's working environment and the human rights condition of the workers. We also encourage our supplies to take corporate responsibility through social and environmental responsibility management of their own suppliers, promoting the RBA Code of Conduct and working with them to help improve the working environment for the entire relative electronics supply chain around the world.

8.2.1 Supply chain responsibility

Iiyama is committed to the ongoing protection of employees through the application of its Code of Conduct (ANNEX I). Iiyama's suppliers must comply with all local country labour and human resource laws and regulations, including those related to wages, hours worked, working conditions and child labour. Iiyama performs an annual review of supplier's management system.

8.2.2 Conflict Minerals and Supply Chain Management

Iiyama deplores the violence in the Democratic Republic of the Congo (DRC) and adjoining countries and is committed to supporting responsible sourcing of conflict minerals from the region. Accordingly, iiyama has adopted a conflict minerals policy (ANNEX II) and expect its suppliers to adopt a similar policy. Iiyama is an associate member of the iTSCi programme which assists companies with due diligence and responsible sourcing of minerals from high risk areas. This report is published in has been posted on our website for free downloading

(Link: http://www.iiyama.com/gl_en/company/csr)

8.2.3. Iiyama's products have not violated any of the relevant laws and regulations to environmental protection, safety and other. Furthermore, there has been no incidence of fines or compensation in 2018. In the case of labor safety and health, we continue to improve our safety and health management system, carrying out many programs with good performance to date.

8.3 Sound labor working protection

8.3.1. Protection of Job and Employment Rights and Interests are paramount.

8.3.2. Employment complies with legitimate labor laws, regarding prevention of child labor employment, hazardous working conditions and forced compulsory labor and overtime.

8.3.3. Protect the safety of employees, prohibit any tangible or intangible sexual harassment and acts of discrimination. Employees are not discriminated due to race, religion, color, nationality, gender or any other factor and we promote diversity and equal opportunity.

8.3.4. In accordance with the provision of local acts, in case IIYAMA changes significantly and labor rights and interests are likely to be affected, notice should be 10 days before change for those employed between three months and one year; 20 days for those employed between one year to three years; and 30 days for those employed greater than three years, in order to protect employees' chance of employment.

8.3.5. Fundamental Rights at Work

In cases where certain functions are considered for outsourcing, iiyama will in general expect Suppliers to comply with the ILO C111&C138 Core Conventions, and some other rights are also quite often included (wages, working hours, avoidance of excessive disciplinary measures).

8.3.6. This will include child labour, forced labour and other abuses. Respect of core labour standards has since become a common request for suppliers across all industries and any suppliers serving multinational companies should respect these standards.

8.3.7 Employer of the local population

We adopt the local (Taiwan) population by priority. 'Senior management' means more than the manager, and all members of 'Senior management' are employees of the local population.

8.4. Safety and Health Management

8.4.1 Emergency Management

- a. Emergency Response Standard is to provide guidelines for responses to emergencies arising from disaster to reduce any injury and improve personnel safety. We establish the emergency measures (including natural disaster, fire, pollution, and protests) The establishment of “environmental emergency response preparation and control procedures” is to define clearly the prevention process principles and response measures procedure, to accidents and emergencies in order to reduce the level of impact to the environment.
- b. Establish the emergency response team in accordance with the task and the mission. The Emergency Response Team is divided into command, ambulance and treatment stakeholder. When an emergency is discovered, he/she shall inform the operator immediately, the operator shall announce via the emergency broadcasting system notifying the team leader in order that relevant measures and contact to the relevant units are instigated.
- c. Emergency response team shall assign, in accordance with the mission, the members to implement the tasks immediately. In addition to this, we participate a fire drill together within the office building every year to promote the safe management of an emergency response.
- d. After the emergency is resolved, we are to review and update any relevant preparations and changes to procedures and standards in order to prevent in advance future occurrences and reduce any impacts to the environment.

8.4.2 Performance indicator of occupational disaster management

In respect of labor's safety and health, there have been no occurrences of occupational hazards to IIYAMA in 2018, as we create and improve a management system of safety and health. From time to time, we inform the labor's safety to employees, we require the person in charge of tasks likely to have to a significant impact, to have an appropriate qualification, training, experience and or certification, such as electrician's license, environmental fire license etc, in order to take responsibility for his/her tasks.

8.5. CUSTOMER PRIVACY PROTECTION AND INFORMATION SECURITY

Iiyama's understands the importance of the protection of personal information and privacy to our clients, and as such we consider our policies on personal information protection and privacy to be a priority. All Iiyama employees are required to carefully protect confidential or proprietary information provided by customers, and our products make use of data security technology.

However, both technology and the risk of hacking or intrusion into systems are always changing, and so in addition to constantly reviewing the necessity for collecting customer information and strengthening information security protection measures, the Company has established information security protection systems to provide an additional layer of privacy protection by distributing risk.

8.6 Care for the Disadvantaged

8.6.1. Provide educational and learning resources for disadvantaged children

Strengthened by support from across society, Iiyama stands by the commitments of its Corporate Social Responsibility Policy and focuses on the United Nations Sustainable Development Goals (SDGs) and the needs of Taiwan society to invest in many areas of public service to even out disparities in resources and give back to society.

By collaborating with its charity partners (Taiwan Fund for Children and Families), a good learning environment that will provide disadvantaged children better opportunities for further studies and employment supports and provides educational resources for disadvantaged children to facilitate their personal development.

8.6.2 Donation and Supported Amount

Donation and Supported Amount

- i. The donation made by iiyama is euro, however due to exchange rate differences, the foreign currency conversion will cause amounts of New Taiwan Dollars variously yearly.
- ii. Those qualified students will receive with a total of NTD\$12,000 scholarship every semester. A total of 585 students will reward the Iiyama Scholarship, equivalent to NTD\$7,020,000 in 2019. (close to €200.000,00 Euros). With insufficient amounts , it will be made up by T.F.C.F.

Timetable	2019 Feb.~June.	2019 Sep.~Dec.	Total
Students Amounts	292/pp	293/pp	585/pp
Scholarship Amounts	NTD\$3,504,000 (close to €100.000,00)	NTD\$3,516,000 (close to €100.000,00)	NTD\$7,020,000 (close to €200.000,00)

Iiyama Elite Green Seeds scholarship proposal



Sponsor: Iiyama Benelux B.V. Taiwan Office

Presenter:  財團法人台灣兒童暨家庭扶助基金會
Taiwan Fund for Children and Families



9. Awards

The following pictures are the awards we obtain from many different countries.



ProLite XUB3490WQS



Digital Home DE 01/2019
XUB3490WQSU-B1

ProLite XB3270QS



[Hardware.info NL 03/2018](#)
[XB3270QS-B1](#)

ProLite B2875UHSU



[Hardware.info NL 09/2018](#)
[B2875UHSU-B1](#)

ProLite XUB2792UHSU



PC Format PL 02/2019
XUB2792UHSU



MKB Best choice NL 12/2018
[XUB2792UHSU-B1](#)



Hardware.info NL 11/2018
[XUB2792UHSU-B1](#)

ProLite XUB2779QQS



Hardware.info NL 03/2018
[XUB2779QQS-S1](#)

ProLite XUB2792QSU



ComputerTotal NL 09/2018
[XUB2792QSU-B1](#)



Winmagpro NL 03/2018
[XUB2792QSU-B1](#)

G-MASTER GB2760QSU



CoNowego.pl PL 03/2019
GB2760QSU II



CoNowego.pl PL 03/2019
GB2760QSU I



Igelice DE 03/2018 GB2760QSU

G-MASTER GB2560HSU



DE-TECH
BIT Tech UK 01/2019
GB2560HSU-B1



Computer!Totaal NL 09/2018
GB2560HSU



PC Everyday NL 08/2018
GB2560HSU-B1



CowcotLand d'argent FR
08/2018 GB2560HSU-B1



ITH
ITHHardware.pl PL 06/2018
GB2560HSU-B1 II



ITH
ITHHardware.pl PL 06/2018
GB2560HSU-B1 I



Hardware.info NL 05/2018
GB2560HSU-B1

G-MASTER GB2530HSU



PC Update
HardwareMag FR 12/2018
GB2530HSU-B1



Kit Guru UK 10/2018
GB2530HSU-B1

G-MASTER G2530HSU



Tweakers NL 07/2018
G2530HSU-B1



PC World PL 02/2018
G2530HSU

ProLite XUB2493HS



ITHardware.pl PL 02/2019
XUB2493HS



PC Format 12/2018 PL
XUB2493HS



CD Action PL 12/2018
XUB2493HS-B1

ProLite T2454MSC



Hardware.info NL 07/2018
T2454MSC-B1AG

ProLite XUB2395WSU



Computer!Totaal NL 09/2018
XU2395WSU



MKB Proof IT NL 08/2018
XU2395WSU-B1



Hardware.info NL 07/2018
XU2395WSU

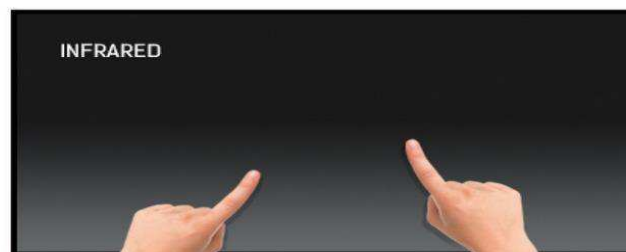
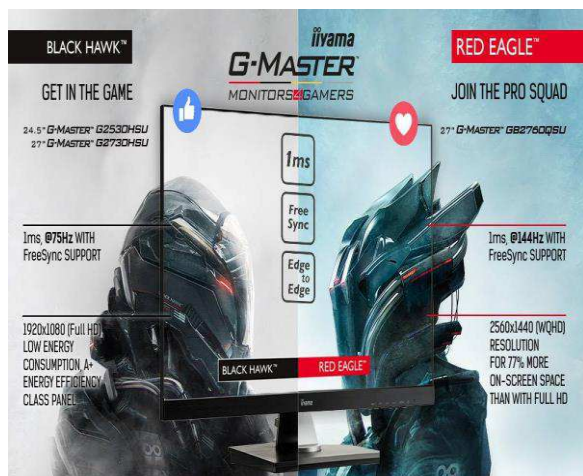
ProLite XU2395WSU



ITHardware.pl PL 08/2018
XU2395WSU-B1 II



ITHardware.pl PL 08/2018
XU2395WSU-B1 I



TOUCH TECHNOLOGY - INFRARED



10. Application Levels of GRI Standards developed and Self-Declaration

Information disclosed in this report refers to the GRI'S Sustainability Reporting Guidelines. (GRI Standards developed Guidelines),

We recognize that the major indicators we disclosed comply with requirements of GRI Standards developed version. We hereby declare that the Corporate Social Responsibility Report 2018 of IIYAMA CORPORATION currently reports according to the GRI guidelines for self-declared level Content Index of Application Levels of GRI Standards developed

The following table refers to the guidelines of GRI Standards developed to link the indicators with the content of our report

GRI Standard Index

GRI Standard	Disclosure	Location of Disclosure	Page	Reference
GRI 102: General Disclosures				
1. Organizational profile				
102-1*	Name of the organization	Article 4	12	Sustainable Governance
102-2*	Activities, brands, products, and services	Article 4	12-19	Sustainable Governance
102-3*	Location of headquarters	Article 4	12-19	Sustainable Governance
102-4*	Location of operations	Article 4	12-19	Sustainable Governance
102-5*	Ownership and legal form	Article 4	12-19	Sustainable Governance
102-6*	Markets served	Article 4	12-19	Sustainable Governance
102-7*	Scale of the organization	Article 4	12-19	Sustainable Governance
102-8*	Information on employees and other workers	Article 4	12-19	Sustainable Governance
102-9*	Supply chain	Article 2.4&3	9-10	Environment Quality Assurance Management & Message from the Corporate President and CEO
102-10*	Significant changes to the organization and its supply chain	Article 1.1	4	About this Report
102-11*	Precautionary Principle or approach	Article 2.4	9	Environment Quality Assurance Management
102-12*	External initiatives	Article 4.6	19	Supplier Sustainability Management
2. Strategy				
102-14*	Statement from senior decision-maker	Article 2.4	9	Environment Quality Assurance Management
102-15	Key impacts, risks, and opportunities	Article 6.2	23	Management of Sustainability Risks
3. Ethics and integrity				
102-16*	Values, principles, standards, and norms of behavior	Article 5.2&6.3	20&24	Legal Compliance & Management Transparency and Anti-Corruption
4. Governance				
102-18*	Governance structure	Article 6.2	23	Management of Sustainability Risks

102-19	Delegating authority	Article 6.2	23	Management of Sustainability Risks
102-20	Executive-level responsibility for economic, environmental, and social topics	Article 6.2	23	Management of Sustainability Risks
102-21	Consulting stakeholders on economic, environmental, and social topics	Article 6.2	23	Management of Sustainability Risks
102-22	Composition of the highest governance body and its committees	Article 6.2	23	Management of Sustainability Risks
102-23	Chair of the highest governance body	Article 6.2	23	Management of Sustainability Risks
102-24	Nominating and selecting the highest governance body	Article 6.2	23	Management of Sustainability Risks
102-25	Conflicts of interest	Article 4.5	16	Stakeholders Participation
102-26	Role of highest governance body in setting purpose, values, and strategy	Article 6.2	23	Management of Sustainability Risks
102-27	Collective knowledge of highest governance body	Article 6.2	23	Management of Sustainability Risks
102-28	Evaluating the highest governance body's performance	Article 6.2	23	Management of Sustainability Risks
102-29	Identifying and managing economic, environmental, and social impacts	Article 6.2	23	Management of Sustainability Risks
102-30	Effectiveness of risk management processes	Article 6.2	23	Management of Sustainability Risks
102-31	Review of economic, environmental, and social topics	Article 6.2	23	Management of Sustainability Risks
102-32	Highest governance body's role in sustainability reporting	Article 6.2	23	Management of Sustainability Risks
102-33	Communicating critical concerns	Article 6.1	23	Brand Positioning
102-34	Nature and total number of critical concerns	Article 4.6	19	Supplier Sustainability Management
5. Stakeholder engagement				
102-42*	Identifying and selecting stakeholders	Article 4.5	16	Stakeholders Participation
102-43*	Approach to stakeholder engagement	Article 4.5	16	Stakeholders Participation
102-44*	Key topics and concerns raised	Article 4.5	16	Stakeholders Participation

6. Reporting practice				
102-46*	Defining report content and topic Boundaries	Article 1.1	4	About this Report
102-47*	List of material topics	Article 2.3	8	Corporate social responsibility policies and Response to UN Sustainable Development Goals]
102-50*	Reporting period	Article 1	4-5	Overview
102-51*	Date of most recent report	Article 2	6-9	Overview
102-52*	Reporting cycle	Article 3	10	Overview
102-53*	Contact point for questions regarding the report	Article 5	4-8	Overview
102-54*	Claims of reporting in accordance with the GRI Standards	Article 1	4	About this Report
102-55*	GRI content index	Article 10	45	GRI Standards Index
102-56*	External assurance	Article 1.4	5	Guideline for Report
GRI 103: Management Approach 2016				
103-1	Explanation of the material topic and its Boundary	Article 2.3&5.3	8 &21	Corporate social responsibility policies and Response to UN Sustainable Development Goals] & Table of Material Topics
103-2	The management approach and its components	Article 2.3&5.3	8 &21	Corporate social responsibility policies and Response to UN Sustainable Development Goals] & Table of Material Topics
103-3	Evaluation of the management approach	Article 2.3&5.3	8 &21	Corporate social responsibility policies and Response to UN Sustainable Development Goals] & Table of Material Topics
GRI 200 series (Economic topics)				
GRI 201: Economic Performance 2016				
201-2	Financial implications and other risks and opportunities due to climate change	Article 6.4	25	Active Response to Climate Change
GRI 205: Anti-corruption 2016 (M)				

205-1	Operations assessed for risks related to corruption	Article 6.3	24	Management Transparency and Anti-Corruption
205-2	Communication and training about anti-corruption policies and procedures	Article 6.3	24	Management Transparency and Anti-Corruption
205-3	Confirmed incidents of corruption and actions taken	Article 5.2&6.3	20&24	Legal Compliance & Management Transparency and Anti-Corruption
GRI 300 series (Environmental topics)				
GRI 301: Materials 2016 (M)				
301-1	Materials used by weight or volume	Article 7&7.2	25-26	Environmental Protection & Environmental Management
301-2	Recycled input materials used	Article 7&7.2	25-26	Environmental Protection & Environmental Management
301-3	Reclaimed products and their packaging materials	Article 7&7.2	25-26	Environmental Protection & Environmental Management
GRI 302: Energy 2016 (M)				
302-1	Energy consumption within the organization	Article 7.2&7.5	26&29	Environmental Management & Environmental Improvements
302-2	Energy consumption outside of the organization	Article 7.2&7.5	26&29	Environmental Management & Environmental Improvements
302-3	Energy intensity	Article 7.2&7.5	26&29	Environmental Management & Environmental Improvements
302-4	Reduction of energy consumption	Article 7.2&7.5	26&29	Environmental Management & Environmental Improvements
302-5	Reductions in energy requirements of products and services	Article 7.2&7.5	26&29	Environmental Management & Environmental Improvements
GRI 303: Water 2016 (M)				
303-1	Water withdrawal by source	Article 7.4	28	Waste Management Comparison
303-2	Water sources significantly affected by withdrawal of water	Article 7.4	28	Waste Management Comparison
GRI 305: Emissions 2016 (M)				

305-1	Direct (Scope 1) GHG emissions	Article 7.3	26	GHG (Greenhouse Gas) Reduction Management
305-2	Energy indirect (Scope 2) GHG emissions	Article 7.3	26	GHG (Greenhouse Gas) Reduction Management
305-4	GHG emissions intensity	Article 7.3	26	GHG (Greenhouse Gas) Reduction Management
305-5	Reduction of GHG emissions	Article 7.3	26	GHG (Greenhouse Gas) Reduction Management
GRI 306: Effluents and Waste 2016				
GRI 307: Environmental Compliance 2016 (M)				
307-1	Non-compliance with environmental laws and regulations	Article 7	25	Environmental Protection
GRI 308: Supplier Environmental Assessment 2016 (M)				
308-2	Negative environmental impacts in the supply chain and actions taken	Article 4.6	19	Supplier Sustainability Management
GRI 400 series (Social topics)				
GRI 401: Employment 2016				
401-1	New employee hires and employee turnover	Article 8	32	Social Contribution and Employee Relations
401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees	Article 8	32	Social Contribution and Employee Relations
GRI 402: Labor/Management Relations 2016				
GRI 405: Diversity and Equal Opportunity 2016 (M)				
405-1	Diversity of governance bodies and employees	Article 4.1	13	Company Profile
GRI 406: Non-discrimination 2016 (M)				
406-1	Incidents of discrimination and corrective actions taken	Article 8&8.3	32&34	Social Contribution and Employee Relations & Sound labor working protection
GRI 407: Freedom of Association and Collective Bargaining 2016 (M)				
407-1	Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	Article 8.3	34	Sound labor working protection
GRI 408: Child Labor 2016 (M)				
408-1	Operations and suppliers at significant risk for incidents of child labor	Article 8.3	34	Sound labor working protection

GRI 409: Forced or Compulsory Labor 2016 (M)				
409-1	Operations and suppliers at significant risk for incidents of forced or compulsory labor	Article 8.3	34	Sound labor working protection
GRI 410: Security Practices 2016				
GRI 414: Supplier Social Assessment 2016 (M)				
414-1	New suppliers that were screened using social criteria	Article 4.6	19	Supplier Sustainability Management
414-2	Negative social impacts in the supply chain and actions taken	Article 4.6	19	Supplier Sustainability Management
GRI 416: Customer Health and Safety 2016 (M)				
416-2	Incidents of non-compliance concerning the health and safety impacts of products and services	Article 5.2	20	Legal Compliance
GRI 417: Marketing and Labeling 2016 (M)				
417-1	Requirements for product and service information and labeling	Article 5.2	20	Legal Compliance
417-2	Incidents of non-compliance concerning product and service information and labeling	Article 5.2	20	Legal Compliance
GRI 418: Customer Privacy 2016 (M)				
418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	Article 5.2	20	Legal Compliance
GRI 419: Socioeconomic Compliance 2016 (M)				
419-1	Non-compliance with laws and regulations in the social and economic area	Article 5.2	20	Legal Compliance

Iiyama CSR ANNEX I**Code of Conduct**

IYAMA CORPORATION complies with the local Health & Safety and Labour Laws in the country of its factories, maximum 60 hour working week including overtime, and the following requirements for social responsibility under the ILO's eight core conventions (C29, C87, C98, C100, C105, C111, C138, and C182) and UN Convention on the Rights of the Child (Article 32) at factories which produces TCO Certified products.

1) Forced Labor

Under ILO Convention C29 (Forced Labour Convention) and ILO Convention C105 (Abolition of Forced Labour Convention), forced labour shall be banned from all work units. Forced labour is defined as work or service which is exacted from any person under the menace of any penalty.

2) Freedom of Association and Protection of the Right to Organize

Under ILO Convention C87 (Freedom of Association and Protection of the Right to Organize Convention) and ILO Convention C98 (Right to Organize and Collective Bargaining Convention), workers shall have the right to establish and to join organizations of their own choosing without previous authorization. Workers shall have adequate protection against acts of anti-union discrimination in respect of their employment. Workers shall not be dismissed or otherwise prejudiced against by reason of union membership or of participation in union activities.

3) Equal Remuneration

Under ILO Convention C100 (Equal Remuneration Convention), equal rates of remuneration shall apply to all workers for work of equal value without discrimination based on gender.

4) Discrimination in Employment and Occupation

Under ILO Convention C111 [Discrimination (Employment and Occupation) Convention], any distinction made on the basis of race, color, gender, religion, political opinion, or national origin shall be banned.

5) Minimum Age

Under UN Convention on the Rights of the Child (Article 32) and ILO Convention C138 (Minimum Age Convention), employment of workers of less than 15 years of age and the following working conditions of workers less than 18 years of age shall be banned.

- Employment that might jeopardize their health, security, or morality.
- Employment that may involve circumstances that are likely to jeopardize the health, security, or morality.

6) Worst Forms of Child Labor

Under ILO Convention C182 (Worst Forms of Child Labor Convention), the sale and trafficking, debt bondage, and forced labor of children less than 18 years of age shall be banned.

Iiyama CSR ANNEX II**Conflict Minerals (3TG+Cobalt) Policy****1. Serious abuses associated with the extraction, transport or trade of minerals:**

While sourcing from, or operating in, conflict-affected and high-risk areas, we will neither tolerate nor by any means profit from, contribute to, assist with or facilitate the commission by any party of:

- i) any forms of torture, cruel, inhuman and degrading treatment;
- ii) any forms of forced or compulsory labour, which means work or service which is exacted from any person under the menace of penalty and for which said person has not offered himself voluntarily;
- iii) the worst forms of child labour;
- iv) other gross human rights violations and abuses such as widespread sexual violence;
- v) war crimes or other serious violations of international humanitarian law, crimes against humanity or genocide.

2. Risk management of serious abuses:

We will immediately suspend or discontinue engagement with upstream suppliers where we identify a reasonable risk that they are sourcing from, or linked to, any party committing serious abuses as defined in paragraph 1.

3. Direct or indirect support to non-state armed groups:

We will not tolerate any direct or indirect financing or support to non-state armed groups through the extraction, transport, trade, handling or export of minerals. "Direct or indirect support" to non-state armed groups through the extraction, transport, trade, handling or export of minerals includes but is not limited to, procuring minerals from, making payments to or otherwise providing logistical assistance or equipment to, non-state armed groups or their affiliates who:

- i) illegally control mine sites or otherwise control transportation routes, points where minerals are traded and upstream actors in the supply chain; and/or
- ii) illegally tax or extort money or minerals at points of access to mine sites, along transportation routes or at points where minerals are traded; and/or
- iii) illegally tax or extort intermediaries, export companies or international traders.

4. Risk management of direct or indirect support to non-state armed groups:

Iiyama's suppliers are expected to comply with all applicable local, country and international laws regarding the content of products supplied to Iiyama.

Furthermore, suppliers are expected to adopt a policy regarding conflict minerals which is publicly available. We will immediately suspend or discontinue engagement with upstream suppliers where we identify a reasonable risk that they are sourcing from, or linked to, any party providing direct or indirect support to non-state armed groups as defined in paragraph 3.



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Independent Assurance Statement

Introduction:

TÜV Rheinland (Guangdong) Ltd., member of TÜV Rheinland Group, Germany (TÜV , We) has been entrusted by the management of IYYAMA Corporation Taiwan Branch (IYYAMA, the Company) to conduct independent assurance of IYYAMA Corporate Social Responsibility Report 2018 (the Report). All contractual contents for this assurance engagement rest entirely within the responsibility of IYYAMA. Our task was to give a fair and adequate judgment on the IYYAMA Report 2018.

The intended users of this assurance statement are stakeholders having relevance to the IYYAMA overall Sustainability Performance and impacts of its business activities during 2018(January 2018 ~ December 2018). TÜV Rheinland is a global service provider of CSR & Sustainability Services in over 65 countries, having qualified professionals in the field of Corporate Sustainability Assurance, Environment, Social and Stakeholder Engagement. We have maintained complete impartiality and independence during the assurance engagement and were not involved in the preparation of report contents.

Assurance Standard:

The Independent Assurance was carried out in accordance with AccountAbility, U.K Standard AA 1000 AS (2008) and related standards AA 1000 APS(2008), AA 1000 SES (2015), Principles of Inclusivity, Materiality & Responsiveness.

Scope & Type of Assurance:

Our Assurance engagement covers the following:

- IYYAMA Corporate Sustainability performance as described in the report 2018.
- Evaluation of disclosed information in the report as per the Assurance Standards.
- Type-2,Moderate as per AA 1000 AS (2008)

Limitation: The assurance engagement was carried out at IYYAMA at Taipei City, Taiwan. The consultations with external stakeholder were not carried out. We have not observed any significant situations to limit our assurance activity. The verification is carried out based on the data and information provided by IYYAMA, assuming they are complete and true. We did not verify the reported financial data as same is verified by another third party in annual report.

Assurance Methodology:

TÜV has challenged the report contents and assess the process undertaken by IYYAMA from source to aggregate in disclosure of information/data related to Sustainability performance. Our judgment is based on the objective review of reported information as per criteria defined under Assurance standards.

Analytical methods and the performance of interviews as well as verification of data, done as random sampling, to verify and validate the correctness of reported data and contents in light of contractual agreement and the factual IYYAMA Corporate Social Responsibility strategy (CSR) as mentioned in the report. Our work included consultation with over 4 IYYAMA representatives including senior management and relevant employees. The approach deemed to be appropriate for the purpose of assurance of the report since all data therein could be verified through original proofs, verified database entries.

The Assurance was performed by our multidisciplinary team of experienced professionals in the field of Corporate Sustainability, Environment, Social and Stakeholder Engagement. We are of the opinion that our work offers a sufficient and substantiated basis to enable us to come to a conclusion mentioned below and based on the content of our contract.

Adherence to AA 1000 principles:

Inclusivity: IYYAMA has established the Stakeholder Engagement Management Process to identify and understand their stakeholder, and to use the communication mechanism to identify the material issues.

Materiality:

IYYAMA has implemented the material issues identification processing. The identification was based on the requirements and focus of attention of the stakeholder, the consideration of the company internal policy, shareholders meeting, questionnaires and the understanding and communication on the sustainable development content. In response to the materiality principle, TÜV proposed two recommendations:

- 1) IYYAMA should enhance the analytical capacity of survey information on concerned issues of the stakeholder, to more clearly and effectively evaluate and identify the material issues.
- 2) IYYAMA should continuously improve the identification processing of the material issues, to better promote the company comprehensively and objective understanding the material issues and its priority of the sustainable development.

Responsiveness:

IYYAMA has implemented the policy including environment, quality management, and new established corporation social responsibility policy. The report disclosed the management system of the company, such as quality management and its performance, stakeholder engagement, responding to their stakeholders against material issues of the sustainable development.

Conclusion:

In conclusion, we can mention that no instances or information came to our attention that would be to the contrary of the statement made below:

- IYYAMA Corporate Social Responsibility Report 2018 meets the requirement of Type-2, Moderate Assurance according to AA1000AS(2008).
- The Report includes statements and claims that reflects IYYAMA achievements and challenges supported by documentary evidences and internal records
- The performance data we found in the report are collected, stored and analyzed in a systematic and professional manner and were plausible.
- TÜV Rheinland shall not bear any liability or responsibility to a third party for perception and decision about IYYAMA based on this Assurance Statement.



For TÜV Rheinland Group

A handwritten signature in black ink that reads 'Vito Lin'.

Vito C. C. Lin

Lead Verifier

Taipei, 10 Sept. 2019